

Quality Policy

Green Yellow Solar 1

28 November 2019

For the past 3 years, GreenYellow Solar 1 has been a major stakeholder in the energy transition in Thailand through its development and construction of decentralized green energy production facilities. Our Objective in the next three years is **to maintain our position in the best five Solar Rooftop Developers in Thailand.**

GreenYellow makes customer satisfaction, the quality of its achievements the focal points of its strategy and operations, throughout the stages of projects, from their development to their implementation.

Within this context, GreenYellow Solar1 is committed to a process of controlling and managing the quality of its solar activities in Thailand while taking market developments, customer expectations and the regulations relating to its services on board.

To do this, the Management relies on the Quality Management System (QMS) to meet its 4 key commitments:

- 1/ Be part of a continuous improvement and progress approach that considers stakeholder needs and expectations.
- 2/ Evaluate and control the non-quality of services, in order to guarantee customer satisfaction, in strict compliance with the specifications.
- 3/ Raise awareness and train our employees in the various risks, opportunities and good practices in terms of quality and performance.
- 4/ Roll out our quality culture through proactive and effective communication with our employees and various partners.

These commitments are broken down into general objectives through the various processes of our QMS system in line with the Casino Group's strategy and GreenYellow's general policy, in the aim of measuring progress and better targeting areas for improvement.

The management and implementation of this policy is entrusted to the Coordinators in charge of our various processes.

The General Management undertakes to support and ensure that the necessary resources are made available, as well as to mobilize all the players and stakeholders involved in this process.

The management of those issues through the development of our activities will enable GreenYellow Solar 1 to guarantee both the sustainability of its services and the long-term satisfaction of all the stakeholders, backed by the company's skills and values.



Frank GLUCK
CEO



Jérôme ADAM
Director of Operations