

Client Charter

by **greenyellow**
SHIFT TO PROFITABLE ENERGY!

At GreenYellow, our clients are our priority.

That's why we're sharing this Client Charter with you, as a symbol of our mindset and desire to provide excellence in our services at each stage of our projects.

This charter includes the concrete commitments we've made to provide our clients with supreme satisfaction and excellent service.

Proactivity

Our “one-face customer” approach enables us to offer each client a dedicated contact person. This contact and all the experts at GreenYellow are constantly committed to providing a high-quality, rapid response (within 24 hours), by phone call or in writing, for as long as your project continues, from its research phase to its operational phase.

Energy has been GreenYellow's business for over 13 years. Our Energy Efficiency, Photovoltaic Solar, and Energy Services experts have built custom technical and financial solutions with our clients that take each of their requirements and unique aspects into account.

Expertise

Agility

This is undoubtedly our defining feature. It enables us to always be attentive to our clients in order to provide them satisfaction and offer proposals tailored to each environment while constantly innovating. It's also reflected in our business processes, which we're constantly rethinking in order to improve them and adapt them to each project to ensure their performance.

We use cutting-edge tools and materials to make every project a success. To optimize these technical and technological choices, we incorporate innovation into each stage of our value chain so that we can offer our clients innovative new proposals to meet and anticipate their needs.

Innovation

Transparency

We are committed to communicating clearly and routinely, ensuring total transparency into the solutions used and into each project's progress. This transparency requires always putting down our discussions in writing to guarantee mutual understanding, while also keeping them strictly confidential.

GreenYellow is a true energy partner, which aims to build a long-term relationship of trust with every client.

Every day, all of the company's employees get involved in making each client's energy transition a success, decarbonizing their business and lowering their energy consumption so that they can consume less and better,

Partner